



Info 79/14 08 NOV 2014

Lufthansa/Austrian Airlines Rule regarding handling international credit cards.

Dear travel agency partner,

We are informed by credit card companies that financial transactions via Iran can not be cleared and handled hence we are forced to remove Credit Card from payment options.

As a matter of fact, effective today no ticket can be issued neither on Lufthansa nor Austrian Airlines stock for point of sales Iran against any type of international credit cards. In case of any credit card usage, we have no solution except to debit the amount to the agency.

For any further question please contact Mrs. Talin Arzoomanians from finance department who is available on phone number 021-83389137.

Your Lufthansa Group in Iran.





